

TECH TALK

December 2003



Introducing the *Tech Talk* Newsletter by Dave Fetters

This is the first in a series of publications that will discuss topics of interest for all of our customers and potential customers. "Customers" include the family of employees within Hart & Cooley, as well as anyone with an interest in our products and services. Our aim is to emphasize education related to the HVAC industry. We will do this through the publication of our *Tech Talk* newsletter.

As the name *Tech Talk* implies, we will present subjects of a technical nature, although we also may choose subjects that are not technical, but related. Every effort will be made to discuss topics in a way that is easy to understand. Your questions about the subject matter are welcome, as are suggestions for future topics. We encourage your participation. Feel free to comment about the effectiveness and depth of coverage of the subject matter. You may contact us through our web site at www.hartandcooley.com. From the home page, click on "Contact Us" and then "E-mail Customer Service." From the home page you also can click on "Site Map" and then "Comment/Question Form." You may contact me directly as well at fetterda@hartcool.com. Some of the 40-plus topics that we have listed and will eventually cover are:

- Opposed-blade vs. multi-shutter dampers
- Louver performance and how to size them
- What does "Throw" mean and how to use it
- Repainting registers
- The information we need to help you size Type B gas vent
- The information we need to help you size grilles, registers and diffusers
- How to determine engineering data for sizes not shown in our catalog
- The difference between flexible duct and flexible connectors
- How we can help you deal with inspectors
- Helping you understand codes and standards

Again, we want to assist you as much as we can, so please suggest topics that will help you with your work. You might consider placing copies of these bulletins in a convenient location for your employees and customers. We also encourage you to incorporate the topics of these bulletins within your own publications if appropriate.